

System Administration and User Interface

NetSuite Service Tier Dashboard:

- A new dashboard can be seen for users with the Administrator role that provides information on NetSuite account usage and Service Tier metrics. The following information can be viewed:
 - Monthly transaction lines (previous six-month rolling average)
 - Monthly transaction lines (previous month)
 - SuiteCloud Plus licenses
 - User licenses
 - File cabinet storage (GB) (previous day)
- This dashboard can be used to track your account's current numbers, the service tier limits, and the percentage of your service tier limits used.
- To view Service Tier Dashboard, go to Setup > Company > Service Tier Dashboard.

Additional Updates for NetSuite System Administration:

- Improved Near Match Duplicate method for identifying duplicate entities of records in the database, such as customer and vendor data.
 - This feature is available to all accounts, use Latin or Cyrillic characters.
 - Previously, duplicate detection relied on exact matches of names and other criteria.
 - Duplicates can be identified based on similar but not exact match criteria. This enhancement improves duplicate detection by catching duplicates created from misspellings, typos, and other minor variations in data.
 - When potential duplicates are detected, a notification banner highlighting records that could be merged into one entity record will appear.
 - To enable this feature, administrators can go to Setup > Company > (Company Management) Duplicate Detection (Administrator) and check the Near Match Detection box.
 - This feature can be disabled and the system will revert to the exact match detection method.
- Removal of unsupported permissions from standard NetSuite roles
 - Permissions available for some standard roles were updated with respect to their access level. The access level was either removed, or it was changed. This might affect your customized roles. To view which permissions are no longer supported by a role, go to the customized role. On the Permissions subtab, look at the Unsupported column. Unsupported permissions are still assigned to a role, but you should consider updating the permissions assigned to this role.
- Two new specialized user roles (Project Manager role and Site Operator role)
 - **Project Manager Role** is a standard role with predefined permissions which grants the user access to Project Management features. Use this role to manage projects, resources, time & expense, and other transactions related to projects in NetSuite. This role prevents the use of any functionality not included within the role's permissions.
 - **Site Operator Role** is a standard role with predefined permissions which grants users limited access to NetSuite to perform operational functions. This role is designed for

managers overseeing specific physical locations such as stores, restaurants, or clinics. Assigning this role helps ensure users have the tools they need to efficiently manage daily operations at the store or site level while maintaining appropriate access controls.

Redwood Experience:

- The Redwood Experience theme represents a new user interface design that was introduced in the 2024.2 release. With the 2025.2 release, NetSuite has expanded the Redwood Experience to include many more NetSuite functions and some of these functions include: API Secrets, Intercompany Balance Overview, Bank Import, Bank Import History, Match Bank Data, Suite App Marketplace, Expense Import, Reconcile Account Statement, Expense Report Policies, and Reconciled Statements.
- The user's security questions page now uses the Redwood Experience theme by default.
- The user has the option to disable the Redwood Experience theme. If disabled a questionnaire appears asking for feedback why the user is disabling to take into consideration for further updates.

Sublist Headers Remain Visible While Scrolling:

- Sublist headers now remain fixed at the top of the page as you scroll through a sublist. This ensures that column names are always visible.

Item	Committed	Fulfilled	Invoiced	Back Ordered	Quantity	Units	Description	Price Level	Rate	Amount	Commit	Commitment Confirmed
Compaq nx7000	1	0	0	0	1			Base Price	49.95	49.95	Available Qty	
Computer Systems : Desktop : HP Compaq d230	1	0	0	0	1			Base Price	359.00	359.00	Available Qty	
Storage Media : CD-R	1	0	0	0	1		80 minute 700 MB CD-R	Base Price	1.30	1.30	Available Qty	
Compaq d530 CPU	1	0	0	0	1			Base Price	799.00	799.00	Available Qty	

NetSuite now supports multiple NetSuite sessions per user:

- A user can have a maximum of three simultaneous valid sessions.
- A user can have NetSuite logged in on more devices or in more browsers at the same time.
- A User can check how many active sessions you currently have on the new Active Sessions page, which can be accessed from the user Settings portlet.
- The user can also invalidate the other sessions on the Active Sessions page.

SOAP Web Services Version 2025.2 is not yet available:

- The SOAP Web Services Version 2025.2 is not yet available but should be released this Fall. When it becomes available, version 2018.2 will be retired.

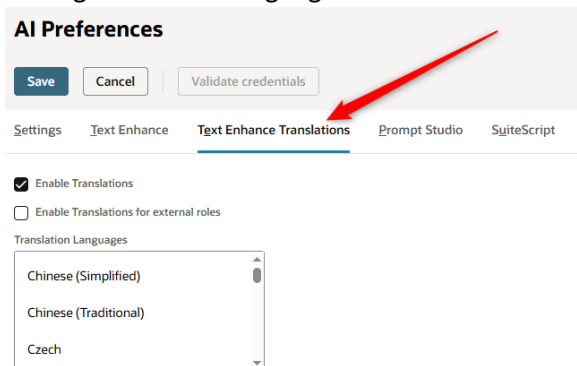
- It is recommended to upgrade any applications to use the 2025.2 SOAP web services endpoint to ensure the longest support period (3 years).
- Any new integrations should use the REST web services and OAuth 2.0 authentication method.
- Rest web services is the recommended integration channel and meets the industry requirements.

OAuth 2.0 Certificate Expiration Notifications and Refresh Token Validity:

- Administrators of accounts that use OAuth 2.0 client credentials flow certificates receive an email indicating that the certificates are about to expire and the expiration notification is sent based on the following rules.
 - NetSuite sends a notification for certificates expiring in two months, one month, or 14 days.
 - If more certificates for the same account expire on the same day, they're included in one notification.
 - NetSuite doesn't send notifications for revoked certificates or for certificates uploaded with validity shorter than two months.
- An account administrator can change the validity of a refresh token for the OAuth 2.0 authorization code grant flow. This provides more flexibility when an OAuth 2.0 is setup for use with integrations.
- The new default validity of a refresh token was updated from three hours to two days.
- An administrator can also change the length of time after which the integration user must reauthenticate.

Updates to AI Preferences:

- For users with the Administrator role, the AI Preferences page can be found under Setup > Company > AI > AI Preferences.
- A new tab "Text Enhance Translations" will be added where the Administrator can manage the settings related to language translations.



If you have any questions related to the NetSuite 2025.2 Release, please reach out to your Meridian resource or email Meridian at mpower@meridianbusiness.com.